

FLIGHT AND PASSENGER RESTRICTIONS TO JORDAN, ISRAEL, GEORGIA, MONTENEGRO AND CZECH REPUBLIC

JORDAN:

Due to the impact of COVID-19 and the decision of the Jordanian government to ban, until further notice, non-nationals arriving on flights from Italy, Ryanair has been forced to suspend a number of Italian flights to/from Jordan. All customers affected by these specific changes have been notified of their options of a full refund or a free flight time/date change.

- **JORDAN:** Flights from Milan Bergamo and Bologna to Amman and from Milan Bergamo and Rome Ciampino to Aqaba will operate until 11th March to allow all non-Jordanian passengers to repatriate and will be cancelled from 12th March until 4th April inclusive

ISRAEL:

Due to the impact of COVID-19 and the decision of the Israeli government to ban, until further notice, non-nationals arriving on flights from Italy, Ryanair has been forced to suspend a number of flights between Italy and Israel. All customers affected by these specific changes have been notified of their options of a full refund or a free flight time/date change.

The Israeli Government will also impose restrictions on all visitors from Austria, Germany, Spain, France & Switzerland until further notice. Please note that if you intend to arrive from Austria, Germany, Spain, France, Switzerland you will only be allowed to land in Israel if you are an Israeli National, that holds an Israeli passport or can prove to Israeli border police that you have an address and phone number in Israel where you can self-isolate for a period of 14 days. Failure to meet this requirement will result in you being denied entry and return to their origin at your own expense. Please be advised customers booked on a Ryanair flight from Israel to one of the above countries are not affected by this restriction regardless of their nationality.

Furthermore, the Israeli Authorities are refusing entry into their territory any passengers who have, in the last two weeks, visited Italy, Iran, South Korea and China. Therefore, passengers are minded to checking their previous journeys before traveling into Israel, otherwise they are likely to be refused entry and be travelled back to the country of nationality at their own expense.

- **ITALY-ISRAEL:** Flights from Milan Bergamo, Bologna and Rome Fiumicino to Tel Aviv and flights from Milan Bergamo to Eilat Ramon will operate until 11th March to allow all non-Israeli passengers to repatriate and will be cancelled from 12th March until 8th April inclusive
- **GERMANY and FRANCE-ISRAEL:** Flights from Berlin Schönefeld to Tel Aviv and Eilat Ramon, from Berlin Tegel to Tel Aviv, from Nuremberg, Memmingen, Karlsruhe Baden Baden to Tel Aviv and Marseille to Tel Aviv will all operate until 15th March and will be cancelled from 16th March to 8th April.

GEORGIA

Due to the impact of COVID-19, we have suspended a number of flights from Italy to Georgia. All customers affected by these specific changes have been notified of their options of a full refund or a free flight time/date change.

- Flights from Milan Bergamo to Tbilisi will operate until 7th of March and are reduced to 2 weekly frequency from 8th March until 7th April inclusive
- Flights from Bologna to Kutaisi will operate until 7th of March and will be cancelled from 8th March until 7th April inclusive

MONTENEGRO & CZECH REPUBLIC

Due to the impact of COVID-19 and following the decision of the Montenegrin government to suspend air traffic between Italy and Montenegro and the Czech Republic Government to suspend air traffic between the Italian regions of Emilia Romagna, Lombardy, Piedmont and Veneto to any Czech airports from 5th March to 18th March, Ryanair has been forced to suspend a number of Italian flights from Italy to Montenegro and Czech Republic. All customers affected by these specific changes have been notified of their options of a full refund or a free flight time/date change.

- **MONTENEGRO:** Flights from Bologna to Podgorica are cancelled from 29th February to 5th April inclusive
- **CZECH REPUBLIC:** Flights from Milan Bergamo to Brno and from Bologna, Milan Bergamo and Venice Treviso to Prague will be cancelled from 5th to 18th March inclusive.

SLOVAKIA

Ryanair has been forced to cancel a number of its flight into and out of Slovakia from Italy due to a ban imposed today (09th March) by the Slovakian government. Please note that if you are a passenger affected by a cancellation you will have been notified by email and SMS and will be given the option to request a refund, rebook or re-route your journey. The link to allow you do this through self-service will be in the email. We apologise for the inconvenience caused by this action taken by the Slovakian Government.

HUNGARY

Ryanair has been forced to cancel all its flight into and out of Hungary from Italy due to a ban imposed today (09th March) by the Hungarian government. Please note that if you are a passenger affected by a cancellation you will be notified by email and SMS and will be given the option to request a refund, rebook or re-route your journey. The link to allow you do this through self-service will be in the email. We apologise for the inconvenience caused by this action taken by the Hungarian Government.